



Annual Report 2018-2019

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Local Community Services Association Inc. (LCSA)

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Our Vision

”Vibrant Local Community Organisations”

- L Local and Place-based
- O Community Ownership
- C Capable and Connected
- A Achievements and Aspirations
- L Local Leadership

Our Purpose

LCSA is a membership organisation representing the diverse interests of locally governed not-for-profit organisations in NSW. Our **purpose** is to provide collaborative leadership. We do this through connecting and resourcing members and communities to promote social justice principles in public policy.

Our Values

Local Community Services Association (LCSA) embraces the values of diversity, integrity, connectedness and inclusion. Our values underpin our work and are integral in achieving our purpose and strategic priorities.

What we do

As a leading membership organisation LCSA has a number of key roles:

- Engage with and represent the interests of members.
- Support members to build capacity including community engagement, community development and organisational governance.
- Promote engagement, collaboration and communication between our members, communities, government and other stakeholders to support strong regional connections and local communities.
- Share and disseminate sector information and resources to members and stakeholders.

President's Report

On behalf of the Board, I would like to acknowledge that the LCSA, through its members and communities, work and operate on Aboriginal lands throughout NSW and we would like to acknowledge the traditional custodians and *their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.*

This year has seen us continuing with the funding reform process through our funder FACS (now Communities and Justice). Those services selecting Pathway One under the Targeted Early Intervention are working towards the completion of their activity mapping and program logics. Acknowledgement is given that this is progressing at differing levels across the State and is a learning process for members. Also, as we move towards June 2020, services are awaiting the move to commissioning. While, as members we are undergoing reform, it should be noted that all state peak organisations, as well as the LCSA, are being reviewed. Please be assured that the LCSA is engaging on a continual basis with our funder and other relevant bodies to move forward on contractual and other funding arrangements on our members behalf.

As mentioned in last year's report, the LCSA will be hosting the International Federation of Settlements and Neighbourhood Centres' (IFS) Conference in Sydney, which will be held in August 2020. This Conference will be held in place of the annual LCSA Conference and affords members the opportunity to attend an international conference. Working Parties are progressing with the organising of the Conference and you will begin to see more details appear over the next few months. We welcome not only your attendance, but also your participation and contribution, as we ask for members to assist us and when abstracts are called for.

As usual, the LCSA has been involved in so many areas, that within this report, they cannot be all outlined. So, I would like to thank our Funders and Supporters (which are acknowledged further into the Report). Most importantly, I would like to thank the Staff Team at LCSA - Can Yaşmut, Lyn Lormer, Anthony Brown, Asha Hewafonseke (until January 2019), Damien House (March to July 2019) and Julie Williams - for their contributions to the success of LCSA as the organisation advocating for your interests. The work output and ethic, for a small team, is outstanding.

Finally, special thanks go to those members who served on the LCSA Board throughout this year – Skye Sear (Vice President), Gretchen Young (Secretary), Paul Sekfy (Treasurer), Tairyn Vergara, Michael M. Shreenan and Pam Symonds. Unfortunately, Pam is stepping down from the Board as she is retiring from work and her position at the Parkes Neighbourhood Centre. We thank Pam for her contribution to the LCSA and her community.

I look forward to an exciting 2019-20 and working with the Board, if re-elected, on your behalf.

Margaret Tipper, LCSA President

Executive Officer's Report

LCSA proudly represents around 200 Neighbourhood Centres and other community development organisations across NSW. We advocate on behalf of our members, represent their interests to government and provide them with capacity building and organisational governance support.

Neighbourhood Centres and community development are an essential part of a diverse and capable community services system. In the lead up to the 2019 NSW State Elections we worked closely with our members, the LCSA Regional Representative Council and the LCSA Board to articulate a long-term sustainability policy for Neighbourhood Centres. The key message is that our members form a state-wide network, embedded in community, led by community and trusted by community.

LCSA called on both the government and the opposition to recognise the dual role our Neighbourhood Centres play in NSW

- 1) Neighbourhood Centres are part of social infrastructure, along with other public assets such as libraries and parks; and ought to be better utilised the seize the opportunities afforded by Neighbourhood Centres to engage local communities and deliver government funded services.
- 2) The role of community development in the government funded community service delivery must be strengthened within and beyond FACS portfolio responsibilities in Child Protection (TEI and TFM).

In addition to articulating this important future direction, this year has been a year other 'firsts'. We created the first Aboriginal identified position within LCSA, we held our annual conference in Western Sydney for the first time, we had the first secondment of an LCSA staff member into government and to top it all off, we have commenced the work for the first international neighbourhood centre conference in the southern hemisphere – the IFS 2020 Conference in Sydney. I thank the LCSA Board for their guidance and their support that allowed us as a team to achieve these firsts and to continue serving our members with a view to the future.

I have the greatest respect and gratitude for the LCSA Team for their continued commitment and dedication to our work serving the best interests of our members and our organisation; thank you Team, together with our partners and supporters, we are moving into an exciting year ahead. A special thank you to Nazli Munir who was instrumental in writing the LCSA Policy Position. Finally, I wish to acknowledge our co-tenants Fams and Youth Action, thank you for sharing office space in such a collegial spirit that makes coming to work a joy and that - at the same time - creates synergies and joint efforts between our organisations and constituents.

Can Yaşmut, LCSA Executive Officer

Sector Development

LCSA is funded by FACS under the Sector Development Program to achieve three outcomes:

1. Sector understands FACS intentions concerning future service and program design and the role of neighbourhood and community centres and locally based
2. Sector contributes to FACS understanding of the capacity and potential of neighbourhood and community centres, locally based services in its service and program design
3. LCSA member organisations are prepared and developed to be able to identify and provide required services within FACS reform framework.

We continued monitoring our performance by asking our members through a quarterly survey on how we are faring. With a steady response rate of 20% of our membership we can show the following results:

77% of members reporting their views were sought by peak on social policy issues affecting the child and family services sector.

94% of members reported they are well informed by peak about broader social policies, and of changes and developments within the sector.

89% of members and/or stakeholders reporting that they are supported by peak to develop capacity in sustainable and effective service delivery to achieve client outcomes

The 2018/19 financial year saw the **Targeted Earlier Intervention (TEI) Reforms** take a different pathway towards implementation. Preparing our members for change took on a different face as Their Futures Matter (TFM) took greater prominence on the reform agenda and DEX was nominated by FACS as the accountability portal for outcomes for TEI service providers.

LCSA members, while welcoming the whole of government approach to child protection being espoused by Their Futures Matter, have struggled to see its immediate relevance to their work to strengthen communities and build resilience especially as inequality has grown and the drought has worsen in rural Australia. For members, it all about who comes in the door seeking assistance and who is willing to be involved in community led projects of relevance to their locality and community.

The majority of members have embraced the Human Services Outcomes Framework and work with the TEI outcomes as a matter of course. The adoption of the DEX platform as the reporting tool has led to more angst because initially it was not seen to embrace community outcomes only individual outcomes and was labour intense with small services lacking capacity to comply.

LCSA has worked hard on its member's behalf to further adapt the DEX to reflect community outcomes as well as helping services with their service mapping and program logics. We wish to acknowledge the work of Fams and CCWT in providing such informative and interesting workshops to the sector and smoothing the way for transition.

LCSA has supported individual organisations with their transition planning by providing webinars, governance training and insight into how they can best negotiate with FACS to represent their community's best interests.

Neighbourhood Centre Week was again held in the first week of May with the theme of *“Bringing People Together”*. Many Neighbourhood Centres promoted their activities by running events, talking to their local politicians and ensuring engagement with residents. LCSA celebrated Neighbourhood Centre Week with a Partner’s Breakfast, where Prof. Alan Morris from UTS was the guest speaker on Housing and Loneliness and there was a discussion about reducing the effects of loneliness and the role Neighbourhood Centres could play in these strategies.

We also sought to strengthen our partnerships to reflect the broad activities Neighbourhood Centres undertake. This included working with icare, Office of Emergency Management, Collaboration for Impact, Infoxchange, Services NSW, Settlement Services International, and the Community Migrant Resource Centre.

One of the significant partnerships is with Sydney University and Dr Michelle Villeneuve’s research regarding working with people with disabilities in disaster situations. LCSA is a community partner in Michelle’s successful bid for an ARC Linkage Grant to further this research.

LCSA has also supported its members by attending significant functions, answering phone calls, sending out Newsletters and attending regional meetings either in person or using platforms such as SKYPE or “gotomeeting”. Regional meetings were attended in the New England, Mid North Coast, the Hunter, the Illawarra, Western NSW, the Murrumbidgee, the Inner Sydney/Inner West, South West Sydney, Blacktown/Cumberland/Prospect and Macarthur.

LCSA Connecting Communities Conference 2018

One of the most significant ways LCSA acts to increase the capacity of the Sector is by providing training and inspiration through the Connecting Communities Conference.

The 2018 Conference had just over 180 delegates with the theme ‘Local Community Matters’. The Conference was held at the Waterview in Bicentennial Park in Western Sydney and was supported significantly by Parramatta City Council, FACS, icare and HESTA.

This gives a flavour of what people felt about the conference, with positive comments including:

- The LCSA crew did a great job
- Loved it all
- Can't wait for next year
- Loved the Conference Dinner it was very inspiring so glad I went
- It has been eye opening and thought provoking
- The highlight for me was the Multicultural Dinner

Cassandra Goldie, Peter Westoby, Laura Kelly and Paul Schmitz were rated as ‘inspiring’ with all other speakers ‘useful’, indicating the level of practical knowledge was high. The panel and table discussions on building community resilience were also seen as useful but too short with not enough time for adequate discussion. The Masterclasses were praised highly by those who attended and were rated as very useful.

The community dinner “A Taste of Diversity” reflected the cultural diversity of Western Sydney, and for those who attended, was highly praised as one of the highlights of the Conference. It also enabled us to partner with

a whole range of services from that area such as Western Sydney Community Forum, the Community Migrant Resource Centre, the City of Parramatta Council, Easy Go Connect, Cumberland Council, and the Sydney Olympic Park Authority. Many of the concurrent sessions were presented by services from Western Sydney including the Marrin Weejali Aboriginal Corporation; the City of Parramatta Council, Woodville Alliance and Nepean Community and Neighbourhood Services, Gateway Family Services to name a few.

Time has been spent starting to plan for the 2020 IFS Conference which will be hosted in Sydney next year. In terms of resources the LCSA continued to update and add to their generic Policy and Procedure Manual.

A range of Conferences were attended throughout the year:

- Their Futures Matter Conference
- ACOSS Conference
- International Metropolis Conference
- Neighbourhood Houses Victoria Conference

These learning experiences have proved to be valuable in terms of keeping up with sector trends in community development and the social services sector.

Website Projects

Towards the end of 2018 LCSA embarked on an ambitious project to migrate our entire online platform to a new and improved, upgraded system. Because our members are at the centre of all the work that we do, it is important that we invest in a web-based software system that provides us with an effective and efficient way to engage and support our members.

On a daily basis, LCSA requires the ability to manage our membership database and billing, curate content for a number of websites and social media, communicate through email marketing tools, handle event registrations and provide analytics and reporting. Our legacy system had become out of date, very limited in what it could do and was no longer user-friendly for LCSA staff to perform regular tasks, or for our members to navigate and find relevant information easily and engage with us.

After the initial migration of our membership data to the new software platform, we spent a considerable amount of time setting up and learning the new system through many hours of training, whilst also working through a series of activities that would ensure we created new website content that met the needs of our members and LCSA.

LCSA's Website Planning Process:

- Members Feedback Survey
- Review LCSA Strategic Documents
- Develop Website Requirements
- Web Content Audit
- Research Analysis
- Design & Planning

- Development & Testing
- Website Launch & Evaluation

During the design and development phase of building content for LCSA's new website our focus soon shifted to setting up a website for our Annual Conference as a priority in the early part of 2019, in order to begin promoting and accepting registrations for this key event in LCSA's calendar. Despite a bit of short-term pain and teething problems with the conference website, we were able to successfully create a very professional site that is engaging, informative, user-friendly and is completely integrated with all of our other systems.

We are excited by the potential scope of our new online platform as we take advantage of the many features that will enable LCSA to improve our workflow, communicate more effectively and provide a higher level of support and engagement with our members, partners and other stakeholders.

We look forward to rolling out the new LCSA website at the beginning of the next financial year, along with several other sites to be launched or updated, such as communitydevelopment.org.au

Your LCSA Team

Treasurer's Report

I present the annual financial report for the 2018-2019 financial year for our association with the news that we have operated within our budget, met the negotiated outputs for our funding contracts, and have achieved small surplus for the year. It is important for members to note that we remain an active organisation, with relatively limited staff resources.

LCSA operations attempt to strike a balance between meeting both our funded activities and, more broadly, our Strategic Plan that supports the needs of our members and promotes our collective interests. The Board has supported the continuing upgrade of our website, employment of additional staff and remained on course with our 3-year plan for our conferences. The Board has also continued to use video conferencing as an efficiency measure to great effect. The Board, alongside our Executive Officer, has remained focused on improving the financial position. This has included finalising modifications to our Woolloomooloo meeting room in cooperation with our co-tenants to enable an income stream and provide a technological competent resource for the sector generally. The Board has also addressed various risk scenarios in relation to our funding and have formally undertaken to carry the risk on our 2020 International Conference.

We continue to provide subsidised members rates for the LCSA Conference and Masterclasses and support the Regional Representative Council.

This year's results reflect the Board's and staff's focus on our finances and the work of the Board's finance sub-committee. I am grateful for this effort and assistance.

LCSA received funding from the NSW Family and Community Services under the Sector Development Program and TEI Assistance Project as well as from our local member of parliament Alex Greenwich MP for the technological upgrade of the meeting room. The total funding income from these two sources for the financial year was \$471,719. LCSA generated further income through Membership Fees \$46,864 ; Annual Conference \$115,353; Fees for Service of \$48,651 and other income including interest earned \$1,180. The total income for the year was \$683,767. LCSA recorded an operating surplus of \$10,492 for the financial year ended 30 June 2019.

LCSA's Balance Sheet as at 30 June 2019 records a sound financial position with a cash balance of \$175,614 and \$113,749 in equity. In accordance with the requirement of the NSW Fair Trading and our funding bodies, the financial statements in this year's annual report have been prepared in accordance with the Australian Accounting Standards. The complete audited financial statements are included in the report and provide a more detailed account of the overall financial position and performance of the LCSA during the financial year ended 30 June 2019.

I wish to thank the LCSA staff (including our bookkeeper) for their continued diligence in relation to finances underpinned by their strong commitment to our strategic plan and our values.

Paul Sekfy, LCSA Treasurer

Audited Financial Report 2018-2019

Income Statement for the year ended 30 June 2018

Income	\$
Grants	471,719
Membership Income	46,864
Fee for Service	48,651
Conference Income	115,353
Other Income	1,180
Total Income	683,767
Expenses	
AGM Expenses	623
ANHCA	1,081
Audit Fees	2,400
Bank Fees	154
Bookkeeping	18,680
Cleaning	2,352
Coaching/Consultancy	152
Computer Expenses	3,571
Conference	92,571
Conference/Forums	1,050
Consultants/Program Development	625
Depreciation	2,500
EC Meeting Expenses	19,187
Electricity	1,789
Equipment/Furniture	44,769
Insurance	6,311
IT Expenses	2,185
Leasehold Improve Ammortised	11,022
Lodgement/Filing Fees	195

Meeting Expense	1,098
Neighbourhood Centre Week	531
Office Amenities	36
Postage/Courier	74
Printing/Photocopier	349
Rent	62,339
Resources	852
RR Meeting Expenses	640
Salaries & Oncosts	345,546
Staff Travel	29,792
Stationary	775
Subscriptions	1,750
Suspense	200
Telephone/Internet	8,733
Website	9,343
Total Expenses	673,275
Surplus/(loss)	10,492
Retained earnings at the beginning of the financial year	103,257
Retained earnings at the end of the financial year	113,749

Balance Sheet for the year ended 30 June 2018

	\$
Current assets	
Cash and Cash Equivalent	175,614
Trade and Other Receivables	37,031
Other Current Assets	66,087
Total current assets	278,732
Non-current assets	
Property, plant and equipment	14,647
Total non-current assets	14,647
Total assets	293,379
Current liabilities	
Trade and Other Payables	18,688
Income in Advance	85,462
Provisions	22,865
Other Current Liabilities	19,815
Total current liabilities	146,830
Non-current liabilities	
Provision Long Service Leave	32,800
Total non-current liabilities	32,800
Total liabilities	179,630
Net assets	113,749
Members' funds	
Retained earnings	113,749
Total members' funds	113,749

The Independent Auditor's Report to the Members of the Local Community Services Association was prepared and presented by Meagher, Howard & Wright CPA Suite 505, 55 Grafton Street, Bondi Junction, NSW 2022 on 23 August 2019. A full report is available for members on the LCSA website and can be obtained by contacting the LCSA Office.

LCSA Board 2018-2019

Position	Name	LCSA Member Organisation
President	Margaret Tipper	WESTIR
Vice President	Skye Sear	The New School of Arts Neighbourhood Centre
Secretary	Gretchen Young	Mid Richmond Neighbourhood Centre
Treasurer	Paul Sekfy	Lifetime Connect
Ordinary Board Member	Michael Shreenan	Counterpoint Community Services
Ordinary Board Member	Pam Symonds	Neighbourhood Central
Ordinary Board Member	Tairyn Vergara	The Parks Community Network Inc

LCSA Staff Team 2018-2019

Position	Name
Communication Officer	Anthony Brown
Sector Development Officer	Lyn Lormer
Aboriginal Community Projects Officer	Damien House
Public Innovation Coach and Special Projects	Julie Williams
Administration Officer	Asha Hewafonsekage
Executive Officer	Can Yasmut

LCSA Regional Representative Council

LCSA Region	Representatives	LCSA Member Organisation
Blacktown, Cumberland, Prospect	Mici Beer	Hills Community Aid and Information Service Inc.
Central Coast	Jillian Hogan	San Remo Neighbourhood Centre
Far North Coast	Julie Williams Angela Maxwell	Mullumbimby District Neighbourhood Centre Pottsville Neighbourhood Centre
Hunter	Kim Wiesner Coleen Whittle	Bucketts Way Neighbourhood Group Inc Port Stephens Neighbourhood and Family Services
Illawarra	Elizabeth Brassaud	Northern Illawarra Community Connections
Inner Sydney / Inner West	Charmaine Jones	Inner Sydney Voice
Macarthur	<i>Merged with South West Sydney</i>	
Marrickville, Canterbury, St. George	Shelley Ross	Kogarah Community Services
Mid North Coast	Paul Sekfy Leesa-Rae Harrison	Lifetime Connect Port Macquarie Neighbourhood Centre
Nepean – Blue Mountains	Kris Newton	Mountains Community Resource Network
Nepean – Penrith, Hawkesbury	Joy Impiombato	Nepean Community & Neighbourhood Services
New England	Julie Green Amber Murphy	Tamworth Family Support Services Inc Narrabri & District Community Aid Service Inc.
North East Sydney	<i>Vacant</i>	Manly Community Centre
Riverina/Murray	Sharyn Hill	Interreach
South East NSW	<i>vacant</i>	
South West Sydney/Macarthur	Tairyn Vergara	The Parks Community Network Inc.
Sutherland	Elizabeth O'Neill	Orana Inc.
Western NSW	Pam Symonds Fran Stead	Parkes Neighbourhood Central Cowra Information and Neighbourhood Centre

Partners and Supporters

LCSA acknowledges the support and contributions from:

NSW Department of Family and Community Services

NSW Department of Premier and Cabinet

Fams, Youth Action, ACWA, AbSec and NCOSS

MYAN NSW, Tenants Union of NSW, Community Migrant Resource Centre, WSCF

International Federation of Settlements Services and Neighbourhood Centres (IFS)

Australian Neighbourhood House and Centre Association (ANHCA) and our fellow peak bodies for neighbourhood centers and houses in Tasmania, Victoria, South Australia, Western Australia and Queensland

The Harwood Institute for Public Innovation

People Advantage

Tamarack – An Institute for Community Engagement

Collaboration for Impact

Health Consumers NSW, Justice Connect

Paul Ramsay Foundation

Office of Emergency Management

Parramatta City Council

Jeder Institute

Leading Inside Out

NSW Commission for Mental Health

Nazli Munir, Sue Cripps, Lloyd Grose and Helen Meekosha

Alex Greenwich MP

Icare, Hesta, Australia Post, MCCI, Community Industry Group

United Nations Association of Australia NSW Division

And all our members and those of you who have supported us throughout the year, you know who you are.

THANK YOU

LCSA Member Organisations

3Bridges Community Inc
Advance Diversity Services
Albion Park Youth & Community Centre
Armidale Neighbourhood Centre
Asian Women at Work Inc
Australian Lebanese Christian Federation Inc.
Balgownie Village Community Centre
Bateau Bay Neighbourhood Centre
BeConnected
Bellambi Neighbourhood Centre Inc
Bellingen Neighbourhood Centre
Belmont Neighbourhood Centre
Berkeley Neighbourhood Centre
Berkeley Vale Neighbourhood Centre
Blackheath Area Neighbourhood Centre
Blacktown Area Community Centres Incorporated
Bland Shire Council
Bligh Park Community Services Inc.
Blue Mountains Women's Health and Resource Centre Incorporated
Blue Mountains Belong
Boambee East Community Centre Inc
Boronia Multicultural Services Inc
Botany Family & Children's Centre Incorporated
Burwood Community Welfare Services Inc
Camden Community Connections (Yellow Umbrella)
Canterbury City Community Centre
Canterbury Earlwood Caring Association Ltd
Careways Community
Casino Neighbourhood Centre
Cassia Community Centre
Chester Hill Neighbourhood Centre
Christian Community Aid
Coast Community Connections Limited
Coffs Harbour Neighbourhood Centre
Community & Neighbourhood Houses ACT (CANHACT)
Community Junction Inc.
Community Management Advisory Project Inc
Community Northern Beaches Incorporated
Community Resource Network (CRN) Inc
ConnectAbility Australia Inc
Coonamble Neighbourhood Centre
CORE Community Services
Counterpoint Community Services Inc
Cowra Information and Neighbourhood Centre
Creating Links (N.S.W) Ltd
Cringila Community Cooperative
Crookwell Neighbourhood Centre
Crossroads Community Care Centre Inc
Disability & Aged Information Service
Drummoyne Community Centre
Dubbo Neighbourhood Centre
Dundas Area Neighbourhood Centre
Dungog Shire Community Centre
Eden Community Access Centre

Edgeworth Memorial Neighbourhood Centre Inc	June Community Centre Inc
Engadine Community Services inc	Karabi Community & Development Services
Far South Coast Family Support Service Inc	Kariong Neighbourhood Centre
Glen Innes & District Community Centre	Kempsey Neighbourhood Centre
Glossodia Community Information & Neighbourhood Centre	Kincumber Neighbourhood Centre
Gosford Regional Community Services	Kings Cross Community and Information Centre
Gosford/Narara Neighbourhood Centre	Kingsgrove Community Aid Centre
Goulburn Family Support Service	Kogarah Community Services
Graceades Community Cottage Inc	Kooloora Community Centre
Granville Multicultural Community Centre (Cumberland Multicultural Community Services)	Ku-Ring-Gai Neighbourhood Centre Inc
Great Lakes Neighbourhood Services trading as Forster Neighbourhood Centre Inc.	Kurri Kurri Community Services Ltd
Green Point Community Centre	Kyogle Family Support Services Neighbourhood Centre Inc.
Greenacre Area Community Centre Inc	Kyogle Together
Griffith Community Centre Inc	Lavington/Springdale Heights Community Centre
Gundagai Neighbourhood Centre	Life Eternal Trust Australia
Guyra Neighbourhood Centre Inc. T/a The Hub at Guyra	Lifetime Connect
Gwydir Shire Council	Lithgow Information & Neighbourhood Centre (LINC)
Harris Park Community Centre	Liverpool Neighbourhood Connections Inc
Hawkesbury Community Outreach Services Inc	Macedonian Welfare Association of NSW Inc.
Helensburgh Community Centre	Maitland Neighbourhood Centre
Highlands Community Centre	Manning Valley Neighbourhood Services Inc
Holdsworth Community Centre & Services	Maryland Neighbourhood Centre-The Canopy
Immigrant Women's Speakout Association of NSW	Merana Aboriginal Community Association for the Hawkesbury Inc
Inner Sydney Regional Council for Social Development	Metro Assist Inc
Intereach Limited	Mid Coast Communities Incorporated
Jubilee Community Services Inc	Mid Richmond Neighbourhood Centre
Junction Neighbourhood Centre	Mountains Community Resource Network
	Mullumbimby Neighbourhood Centre

Multicultural Communities Council of Illawarra Inc
 Multicultural Neighbourhood Centre Inc.
 Murwillumbah Community Centre Inc
 Narrabri & District Community Aid Service Inc.
 Neighbourhood Central
 Nepean Community & Neighbourhood Services
 Newtown Neighbourhood Centre
 Nimbin Neighbourhood & Information Centre
 North Kiama Neighbourhood Centre
 Northern Beaches Community Connect
 Northern Illawarra Community Connections Inc
 NSW Spanish & Latin American Association
 Older Womens Network NSW Inc
 Orana NSW Inc
 Orange Community Information & Services Centre
 Our Community Place Incorporated
 Outer Liverpool Community Services Inc
 Peppercorn Services Inc
 Port Kembla Youth Project
 Port Macquarie Neighbourhood Centre
 Pottsville Beach Neighbourhood Centre
 Raymond Terrace Neighbourhood Centre
 Richmond Community Services Inc
 Riverstone Neighbourhood Centre & Community
 Aid Service
 Riverwood Community Centre
 Rockdale Community Services
 Samaritans Information and Neighbourhood Centre
 San Remo Neighbourhood Centre
 Scone Neighbourhood Resource Centre
 Sector Connect Inc
 Shoalhaven Neighbourhood Services
 Singleton Neighbourhood Centre
 Snowy Mountains Neighbourhood Centre
 Social Futures
 South Eastern Community Connect
 South Grafton Community Cottage / Camellia
 Cottage
 Southern Women's Group Inc
 Southern Youth and Family Services
 Southlake Community Services Inc
 Southlakes Carers Inc
 Springwood Neighbourhood Centre
 St Marys Area Community Development Project
 Sugarvalley Neighbourhood Centre
 Surry Hills Neighbourhood Centre
 Swansea Community Cottage
 Tamworth Family Support Service Inc
 Tasmanian Association of Community Houses
 (TACH)
 Temora Community Centre
 Tenterfield Social Development Committee
 The Canopy
 The Hills Community Aid & Information Service Inc
 The Junction Works Ltd
 The Multicultural Network
 The Neighbourhood Centre Bathurst
 The New School of Arts Neighbourhood House
 The Parks Community Network
 The Place: Charlestown Community Centre
 The Rail Neighbourhood Association
 The WASH House

The Women's Cottage
Thurgoona Community Centre
Tomaree Neighbourhood Centre
Toukley Neighbourhood Centre Inc
Tripoli and Mena Association Limited
Tumut & District Neighbourhood Centre
Ulladulla & Districts Community Resource Centre
Unanderra Community Centre
Upper Hunter Community Services
Uralla Neighbourhood Centre
Urunga Neighbourhood Centre Incorporated
Warilla Neighbourhood Centre
Warragamba Silverdale Neighbourhood Centre
Warrawong Residents Forum
Wellington Information & Neighbourhood Services Inc
Western Plains Regional Development Inc
WESTIR Ltd
Westside Community Centre
Winmalee Neighbourhood Centre
Wollongong City Council
Wollongong Women's Information Service
Woodbine Neighbourhood Centre
Woodrising Neighbourhood Centre
Woodville Alliance
Woolgoolga Neighbourhood Centre
Wyong Neighbourhood Centre Inc
Yarrahapinni Community House
Young and District Community Hub